

# MedValue Document Management Services™ for Claims Departments

MedValue has designed **Document Management Services™ (DMS™)** to enhance the effectiveness of your claims staff.

Your staff process thousands of HCFA-1500s and UB-92s each day. Some types of claims (e.g., anesthesia, hospital, etc.) cannot be adjudicated accurately unless the original claim image is available along with the data in-loaded to your claims system.

MedValue DMS™ enables your team to retrieve all of your paper claims and their attachments within seconds. Secure and HIPAA compliant, MedValue DMS™ is a web-based hosted solution that provides your claims staff, auditors, and management team complete access from any PC with an internet connection.

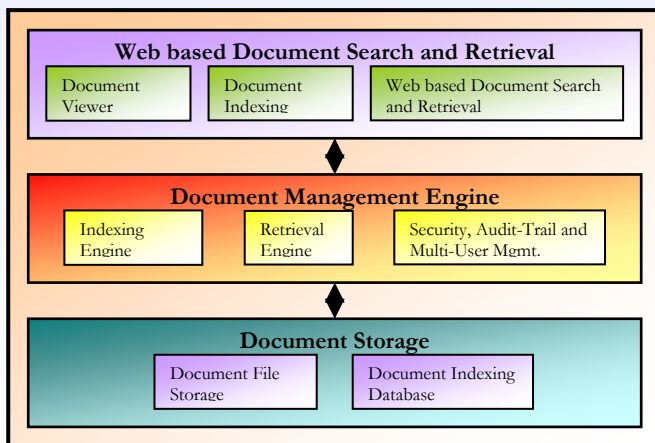
MedValue DMS™ makes document handling and claims adjudication **faster, easier, and more accurate.**

## Key Benefits

1. **Redundancy for all your Claims Images** - We store and index the claim images for you on Secure RAID-5 storage servers in a world-class data center. Your data is available 24x7 from any PC with a web browser. The data is stored in this data center for 12 months and then provided to you on CD/DVDs.
2. **Significant Cost Savings** - Users can easily search for claims in seconds rather than wait for hours or days. This provides productivity increases, resulting in significant cost savings. Unlike other systems, there is no upfront cost in software, hardware or resources to implement DMS. Additionally you will save internal IT costs related to storage and providing on-call retrieval services.

## Architecture

Robustly architected, MedValue DMS™ is custom-designed to scale for processing of large volume of Healthcare claims. MedValue DMS™ is an integral part of our Paper Claims to EDI service™.



## MedValue DMS™ Solution

### **1. Easy Search & Fast Retrieval**

MedValue indexes claims and attachments by parameters such as Patient Name, Date of Birth, Date of Service, Insured ID, Payer, Claim Amount, DCN Number, etc. Claims can be easily retrieved within seconds by utilizing any of the above parameters by multiple users simultaneously. Users can view claims, as well as save them to their hard drives or print them. Even emailing claim images to other users on the system is as easy as 1-2-3.

### **2. Secure 24x7 Access**

DMS is a secure ASP based hosted solution, which allows your staff simultaneous access to search and retrieval of claims and attachment images from any location with a web browser and internet access. You can provide access to 2 or 24 members of your staff and control their use from the office or home.

### **3. HIPAA Compliant Audit-Trail Capability**

Extensive Audit trails assist you to comply with industry and HIPAA regulations. MedValue DMS provides complete Audit-Trail tracking each time a document is accessed, and keeps a record of the user accessing the document and the action the user takes on the document.

## Why MedValue?

Our customers get the attention, responsiveness, quality, compliance, rapid turnaround and care that you can expect from a top-tier U.S.-based company, and at the prices of an offshore company.

**Call Toll-Free: 1-877-528-1683 to schedule a demo for your team.**

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