

MedValue Workflow Management System™ (WMS)

MedValue offers Billing Support Services to successful third-party medical billing companies. To provide our clients the highest levels of quality and turnaround time, MedValue has developed Workflow Management System™ (WMS™), a proprietary suite of integrated process management tools designed to enhance your effectiveness in managing your billing operations.

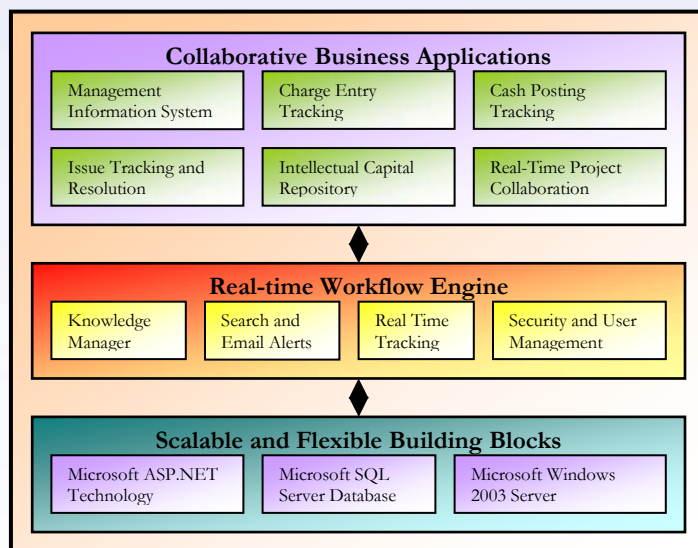
WMS™ is a web-based tool that provides you up-to-the-minute access to your accounts and your extended Team in India. While MedValue's offshore operations are rigorous in our use of WMS, our clients find value in extending its application to manage other internal business processes. You and your staff will gain operating leverage by combining the cost efficiencies of outsourcing with the enhanced operational effectiveness of WMS™.

Key Benefits

- Speed up collections by quickly identifying and providing missing information that is holding up claims.
- Improve productivity, increase business agility and reduce operations costs by allowing internal teams to collaborate much more effectively.
- Retain useful knowledge accumulated by critical employees and train newer employees at a much faster pace.

Architecture

MedValue Workflow Management System™ is built using state-of-the-art Microsoft based technologies and is an integral part of the MedValue Platform™, which provides robust business architecture for hybrid offshore outsourcing solutions for your third-party Medical Billing Company.



MedValue WMS Features

1. Management Information System

WMS™ has information reporting capabilities which enables you and your management team to get real-time information on the work being performed by your local team and by the MedValue extended team in India.

2. Charge Entry, Cash Posting and Issue Resolution

Quickly resolve pending patient demographic, charge-entry and payment posting issues. WMS™ provides teams in the US and in India to interact in real-time on issues related to lack of information or missing information.

3. Intellectual Capital Repository

The repository module of WMS™ allows new team members to learn quickly. Changes in medical regulations and within Physician Accounts are rapidly communicated to the entire team via the repository. Teams leveraging this feature enhance their productivity significantly.

4. Real-Time Project Collaboration

An interactive project collaboration module enables cross border teams to collaborate on Medical Billing projects effectively. This also allows for instantaneous exchange of best practices between team members.

5. Searchable Patient Records

WMS™ tracks and indexes patient records that have not been entered into the Medical Billing Software package, and are waiting to be resolved. These patient records can easily be searched by First Name, Last Name, Service Date, etc, and resolved sooner to improve collections.

6. Knowledge Management

Employee turnover is a challenge. WMS allows the capture of key information and knowledge about specific physician accounts, their specialties, their coding guidelines, modifiers, Medicare rules and the like. This module allows you to quickly disseminate information to new employees joining the team.

MedValue

More Freedom. More Flexibility. More Profits.

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