

# MedValue Complete™

MedValue offers Billing Support Services to successful third-party medical billing companies. MedValue Complete™ is a cost-effective, end-to-end solution that is uniquely customized to improve your profits and relieve you of the pressures of hiring, training and motivating ineffective employees.

## MedValue Complete™ Solution

1. **Electronically Scanned Documents:** Documents are scanned in your office and are seamlessly and securely accessed by MedValue's offshore center using the MedValue Platform.
2. **Verify and Validate accompanied documents:** Documents are split into batches and reviewed for completeness, quality and readability.
3. **Accurate Coding:** Diagnosis, Procedure Codes and modifiers are assigned per your descriptions and guidelines. Modification of certain codes may be made as per carrier requirement (e.g. certain insurance carriers require ASA code).
4. **We use the following industry coding standards:**
  - Diagnosis Codes (ICD-9: International Classification of Disease)
  - Procedure Codes (CPT-4: Current Procedural Terminology)
  - Coding for Inpatient Services (ICD-9)
  - Drug Codes (NDC: National Drug Codes)
  - Dental Procedure Codes (CDT: Current Dental Terminology)
  - Other Procedure Codes (HCPCS: Healthcare Procedure Coding System)
5. **Diligent Auditing:** Quality Control department audits the coded charge sheets.
6. **Process Patient Demographics Information:** Our team members process, verify and validate demographic information of patient.
7. **Claim Submission:** Claims to be submitted to the payer electronically using a clearinghouse.
8. **Denied Claims Processing:** Denied claims are processed, analyzed, corrected, updated and prepared for re-submission.
9. **Extensive AR Analysis:** Experienced AR Analysts run insurance reports and identify claims over 30 days.
10. **EOB Processing and Payment Posting:** Insurance payments are posted to the patient accounts from EOBs into the billing agencies' existing software package.
11. **Reporting:** Regular reporting enables billing agency to closely monitor performance and provide feedback to improve the process.
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## MedValue Complete™ Features

- A completely seamless solution including charge entry, sending claims to clearing-houses, handling EOB's and payment posting.
- Complete HIPAA Compliant process and remote access solution keeps data in your control.
- Proficient medical billing team-members, AAPC Certified Coders and payment posting personnel trained to work with various payors.
- Rapid and seamless transition to our India Operational Centers in 30 days or less
- 24x7 work shifts process all activities with aggressive schedules.

## Key Benefits:

- You focus your time on bringing in new physician accounts and not on hiring, training, and motivating ineffective staff
- Our billing experts assist your staff in charge-entry, payment posting and other manual chores while your billing staff focus on negotiating payments with payors and on improving collections for your physician customers.



MedValue Offshore Solutions, Inc.  
Regency Towers, 1415 W. 22<sup>nd</sup> Street,  
Tower Floor, Oak Brook, IL 60523  
Phone: (630) 299-7370, Fax: (630)839-2603  
Email: [sales@MedValueBPO.com](mailto:sales@MedValueBPO.com)  
[www.MedValueBPO.com](http://www.MedValueBPO.com)