

MedValue Workflow Management System™

MedValue is the leading provider of Medical Claims Processing Services to Health Plans, TPAs, MSOs and Managed Care companies throughout the United States. MedValue has designed Workflow Management System™ (WMS™) to provide you with **up-to-date Management Information Summary** on all stages of processing of your Paper Claims, as well as, ensure that **not even a single document is lost** in processing.

To provide our clients the highest levels of quality and turnaround time, MedValue has custom developed Workflow Management System™ (WMS™) as a proprietary suite of **web-based** applications designed to provide you and your Management Team with up-to-date reports and information they need. WMS™ provides you with detailed tracking and reporting on the **end-to-end** processing of all Paper claims and Correspondence, right from pickup of Mail from various P.O. Boxes to final transmission of completed EDI files to you.

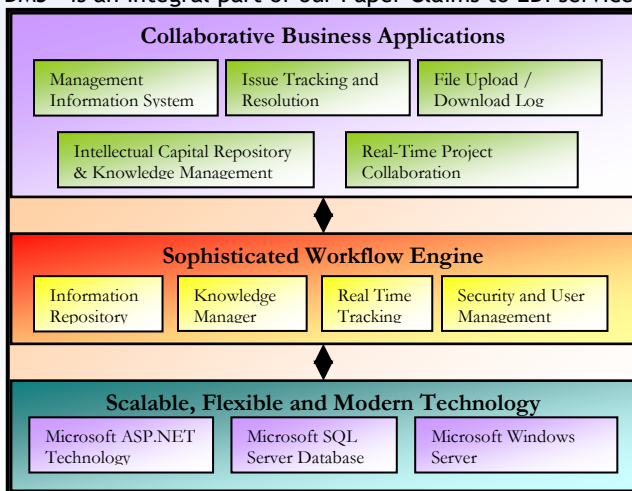
Key Benefits

1. Instant Access to Management Information Reports: We provide you with detailed information such the exact number of mail envelopes picked up from your various PO Boxes, claims received, correspondence items received, type and handling of each correspondence, claims scanned, pages scanned, claims converted to EDI, claims rejected, correspondence indexed and routed, and more. You can easily see monthly and annual totals for all claims and correspondence by location, Health Plan, Document Type, and more.

2. Easy Collaboration & Issue Resolution: Your staff can easily ask questions and receive responses quickly using WMS. Our team will also post any issues that need resolution, so that your staff can respond to them online, increasing efficiency and effectiveness of all communication.

Robust Architecture you can rely upon

Robustly architected, MedValue WMS™ is custom-designed to scale-up for tracking tens of millions of Healthcare claims annually. MedValue DMS™ is an integral part of our Paper Claims to EDI services™.



MedValue WMS Features:

1. Management Information System

WMS™ Information Reporting capabilities enables you and your Management Team to get daily up-to-date information and reports on all activity during various stages of receiving, scanning and conversion of your Paper Claims to EDI formats. You can also export all data to Excel format for further reporting and analysis as well.

2. Issue Resolution

WMS™ has extensive issue resolution capabilities which enable both your and our teams to report, route, resolve and track all issues efficiently.

3. File Upload Log

Our scanning teams and data processing teams keep a detailed log of all claims picked up from each PO Box, claims received, claims scanned, and claims processed. This ensures that all received documents are handled accurately, and not even a single document is lost in processing.

4. Real-Time Project Collaboration

An interactive project collaboration module enables both your and our teams to collaborate on Claims Processing projects effectively. This also allows for instantaneous exchange of best practices between all team members.

5. Knowledge Management

WMS allows centralized management of all knowledge. All project documentation, conversion & processing guidelines, and your business rules are stored in a centralized repository so that no information is lost when any staffing changes occur at either your end or ours.

Call us today to see how TPAs, Health Plans, and Managed Care Entities have benefited by partnering with MedValue for their claims processing & document management needs.

1-877-528-1683

MedValue

More Freedom. More Flexibility. More Profits.

Regency Towers
1415 W. 22nd Street, Tower Floor
Oak Brook, IL 60523
Phone: (630) 299-7370, Fax: (630) 839-2603
Email: sales@MedValueBPO.com
www.MedValueBPO.com

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